www.Fur-Soft.com

## Fur-Soft Overview

The Fur-Soft solution has always been driven by the business requirements of Furriers. From the earliest point, this solution was designed with the assistance and from the perspective of Furriers.

Fur-Soft has been specifically designed to support the Furrier's day to day operations. Fur-Soft does not require you to think like an accountant, but lets you focus on satisfying your clients' needs.

## Storage / Services Module

- Provides efficient management of the processes performed by your business
- Manages your customer information including the garments that they currently own
- Displays whether garments are currently in the vault and, if so, where they are physically located
- Supports quick receiving of single/multiple garments from customers
- Vault locations are automatically assigned to each garment based upon the service(s) to be provided for that garment
- Provides the tools to support the use of both on-site and off-site vaults
- Provides efficient delivery of one, selected, or all garments belonging to a customer and prints a consolidated delivery verification receipt
- Supports custom definition of the services you provide including service packages such as "Storage and Cleaning Specials"
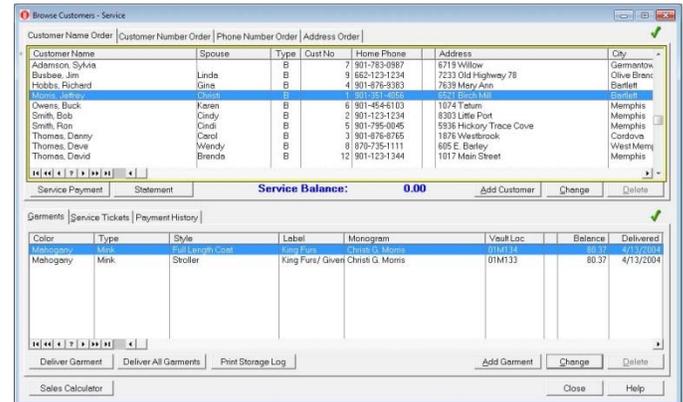- Eliminates the need for pre-printed forms, saving hundreds of dollars per year

## Fur and Jewelry Point-of-Sale Module

- Provides quick and efficient management of the processes associated with the receiving, sales, and tracking of fur and jewelry sales
- Shares a common customer data base with the Storage/Services Module
- Automatically carries garments purchased to the Storage/Services Module for future Storage and Cleaning processing

## Fur-Soft Storage/Services Module Features

### Quick customer search/selection through a variety of criteria

- Name
- Customer Number
- Phone Number
- Address



### Dashboard View handles all customer interaction without changing screens

- Provides Comprehensive view of the customers and their garments
- Customer Maintenance (Add/Update)
- Garment Maintenance (Add/Update)
- Service Ticket Creation
- Garment Receipt with automatic Vault Assignment
- Garment(s) Delivery with comprehensive Delivery Receipt
- Customer Storage Log (Display/Print)
- Service Payment Collection
- On-Demand Customer Statement Printing

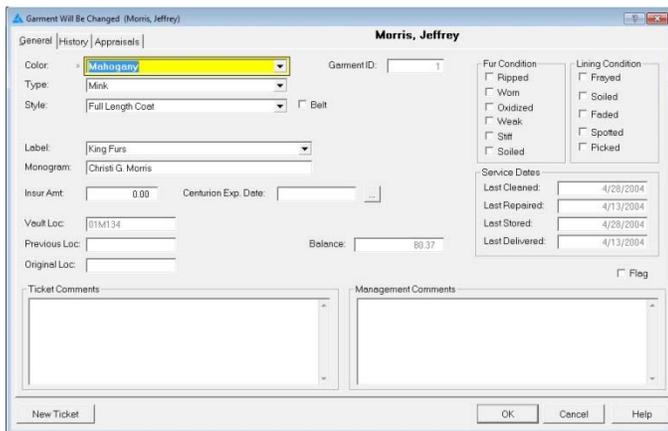### Garment Receiving supports the natural flow of the business and allows for

- Receipt of multiple garments from the same customer
- Selection of multiple services per garment in one step
- Automatic assignment of vault locations based upon
  - o Garment Length
  - o Services to be provided
- Payment Collection
  - o (can be split across payment methods)

**(Garment Receiving continued on back)**

- Printing of Service Ticket for customers signature containing
  - Services being performed for each garment
  - Work Instructions for each service (if needed)
  - Vault Location for each garment
  - Fur and Lining Condition for each garment
  - Customers' Signature
- Printing of Garment Tickets for each garment processed containing
  - Services being performed
  - Work Instructions for each service (if needed)
  - Vault Location
  - Fur and Lining Condition
  - Date Promised

**Garment Delivery supports efficient process to deliver the garments back to the customer**

- "Deliver Garments" buttons present a list of all garments currently in the vault for the customer
- Garments may be selected/deselected for delivery
- Any money owed on the selected garment(s) is shown
- Garments may not be delivered until the outstanding balance is paid
- Payment Collection is processed (may be split)
- A delivery log is printed to pull the garments from the vault
- Delivery Log is presented for the customer's Signature



**Garment Details include**

- Detailed Garment Description
- Garment Condition (Fur & Lining)
- Last Date(s) Serviced

**…and what they're saying about Fur-Soft:**

"It has just made things very, very easy from a customer management standpoint. And that obviously saves time. And we're able to do things with fewer staff...."
*Steve Ballin, King Furs & Fine Jewelry*

"It's [Fur-Soft] actually been the best organization tool that I could have asked for to organize the company."
*Jim Holloway, Holloway Furs*

"We didn't want to use vault location at first and you convinced us to try it and if we didn't like it you would change it for us. We definitely would not go back to numerical order. [Fur-Soft] Vault location is the way to go. Thanks for convincing us of that."
*Mary Ann Weeks, Fletcher & Bensky Furs*

**Contact the Fur-Soft team for a discussion:**

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